

# Business Model

pr.business



# MADISON AVENUE MARKETING FOR MAIN STREET BUSINESSES.

pr.business was built by digital marketing veterans with years of experience working with multi-million dollar advertising budgets. We identified a massive void in agency services for SMBs. Why should big, rich corporations be the only ones with access to ground-breaking technology and powerful creative power?

After all, every big business started as a small one.



# company mission & vision

# **OUR VISION**

pr.business will be the top internet business listing directory & leading digital agency for SMBs with nationwide locations & an international presence.

# **OUR MISSION**

To give every small businesses access to high-end digital technology & marketing expertise at an affordable cost.

# **OUR GOALS**

Acquire. Retain. Grow. Profit.

# **OUR STRATEGY**

pr.business will have 15K-20K new customers by end of 2019 offering affordable marketing services using a high-touch sales & support approach.

# core business

pr.business has invested millions of dollars into its powerful marketing platform.

**Introducing BusinessPowerPages.** 

Reviews

Solicit, engage and reply to reviews. Customer is notified the moment a review is posted.

Image Gallery
Clients can upload their own images or work

**Q** Customized Ads

Ads can be placed on client BPP and even on competitor listings.

Unique Phone
Number
Call tracking capabilities from BPPs of

Call tracking capabilities from BPPs create additional revenue streams.

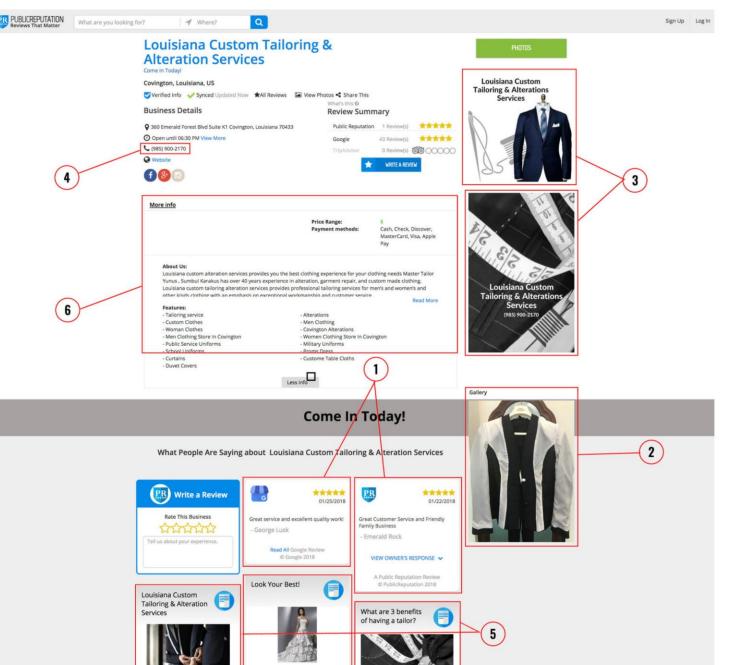
with a business analyst on custom images.

**Blog Posts** 

Creates SEO value for customer by creating additional indexed content.

Business Info

Descriptive content that is pushed out to 65+
directories.



Let us help you look your best every

day! No matter the occasion, Louisiana Custom Tailoring & Alteration Services

# WHAT MAKES A BPP SO POWERFUL?



# **BUILDS**

Profile strength is built by acquiring and responding to reviews, posting custom content and creating and pushing ads on business' own listing as well as competitors.

# **DISTRIBUTES**

Integrations with leading digital directories push content published on BPPs throughout hundreds of internet sites. The BPP is the "vault" that holds the content that creates their online image.

# **CREATES**

A beneficial online presence is created that allows the business to be found, to be trusted, to be talked about, and to be showcased.

# Websites

7 Custom Designed Pages
Dedicated Project Manager
Professional Copywriters & Graphic Designers
2 Years Hosting
Tech Support
Domain Name Registration
Business Email Tools

# Social Intelligence & Paid Ads

Business Page Set-Up
Brand Management
Custom Content Creation
5 Posts Per Month
Automated Scheduling
Analytics

# **PhonelQ**

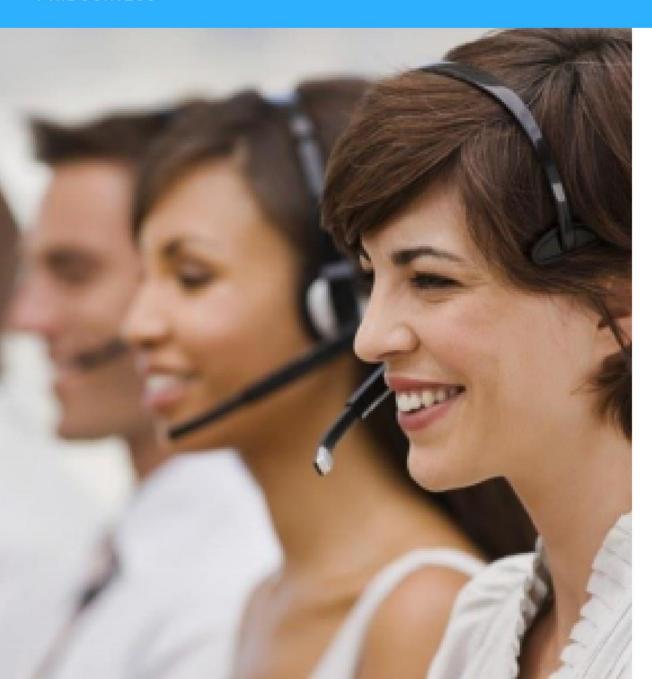
Track Calls from 60+ Directories
Dynamic Call Routing
IVR Functionality
SMS
Call Recording Capabilitie

# **Paid Search**

Google-Certified Account Manager
Keyword & Competitor Research
Ad Creation & Copywriting
A/B Ad Testing & Optimization Monthly
Reporting & Strategy Calls

# ReviewGenerator

Generate Authentic Reviews
Website Review Widgets
Bad Review Blocker
Mass Review Request
Reputation Monitoring



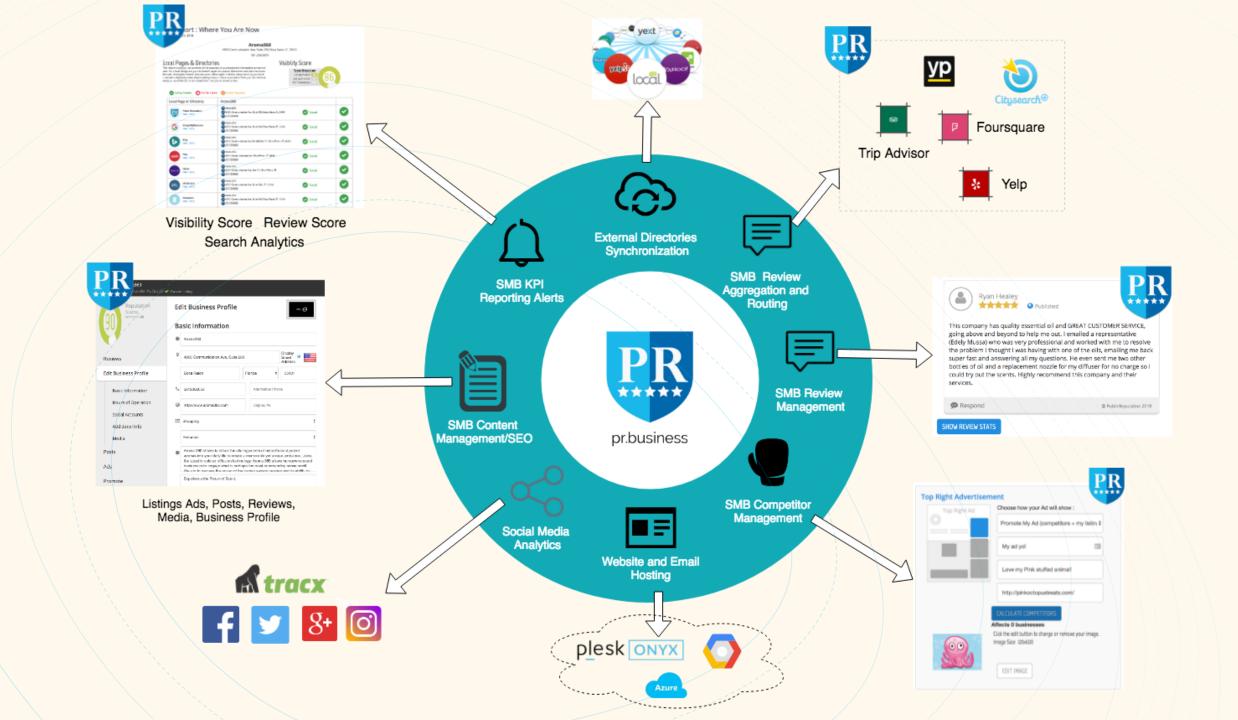
# THE DIRECTORY VERIFICATION & REVENUE PROGRAM BY PR.BUSINESS

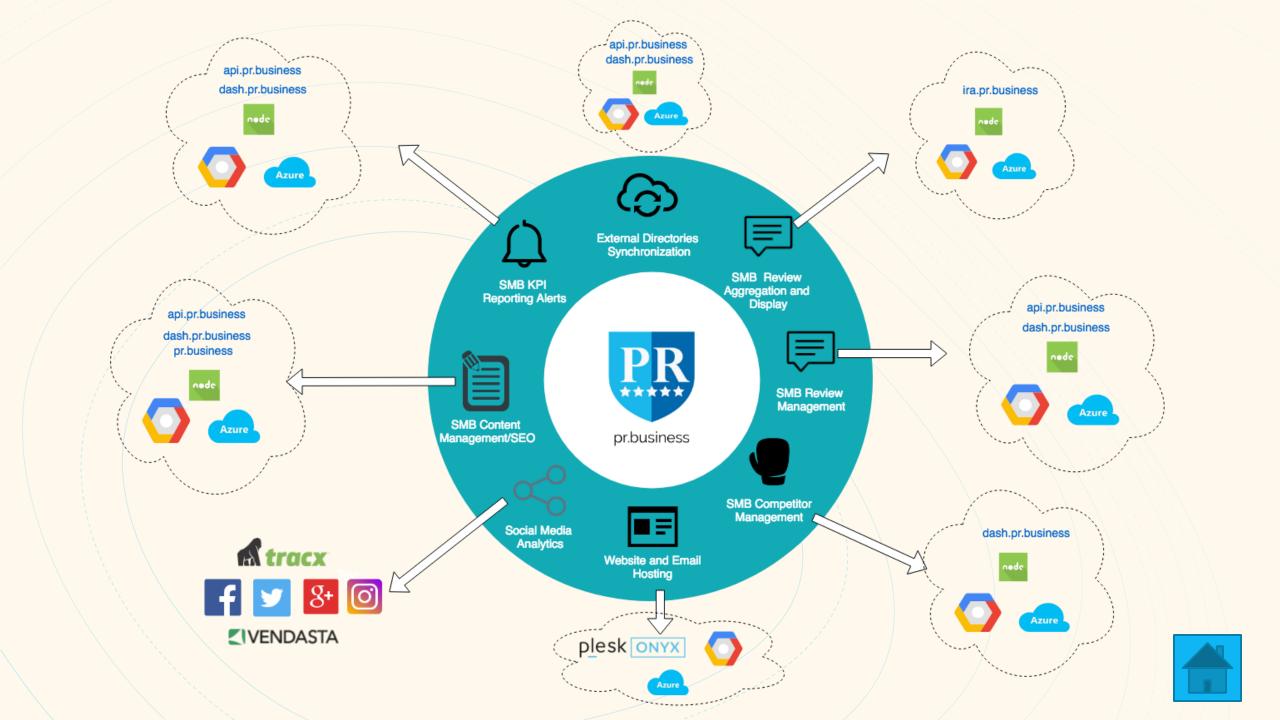
The PR Directory Verification Program is the most successful revenue generator for online business directories. The cost to verify is high and or ineffective for most directories when only 48% are actual SMB owners and the remaining 52% are marketing agencies and or affiliates using your directories to high jack listings and resell leads! The best part is that you will now drive much higher bottom-line revenue and faster.

The PR facility is located in the Boca Raton Innovation Campus (BRIC) which is one of the most secured and sustainable facilities in the country. Our staff and our customers love it, we hope you will too!

- We disrupted and created a better solution for this industry and are excited to show you how why!
- PR is a certified partner with YEXT.com helping over tens of thousands of SMB's every month.
- Over 20 years specifically in the call center and digital marketing arena's (yes, that's a long time).
- Comcast, Verizon, ADT, Time Warner Cable and many other leading brands have trusted our management team to represent their brands while driving revenue and retention.
- Private label, we are WHITE GLOVED and use your directory name at all times, the SMB owners

# pr.business Tech





# External Directory Syncing

 SMB owners update their information on our dashboard app, and it's instantly synchronized with 100 listing platforms through our Yext API.

Places SMB owner in control of their profile data.



# Review Aggregation/ Routing

 We use IRR (Intelligent Review Routing) app to aggregate reviews across several platforms in addition to ours.

- We use data to perform review analytics and provide
   SMB owner with a reputation score.
- We also are working on routing reviews from our platform into different platforms based on their score.



# SMB Review Management

- SMB can respond to reviews left on pr.business platform through or dashboard application.
- The ultimate goal is to allow SMB owner to respond to reviews on other platforms from within our platform.



# SMB Competition Management

SMB can post ads on competitor pages within pr.business.

The ultimate goal is to replicate functionality across linked platforms.



# SMB KPI Reporting Alerts

- Our snapshot report summarizes SMB KPIs in one place.
- Users get alerts when KPIs like visibility score, review scores, social media scores change.



# SMB Content Management/S EO

 SMB owner creates media, posts, and ads in his listing to create online content which we then submit to Google for indexing.



# Social Media Analytics

 We use Tracx to manage social media KPI analytics and provide SMB with direction on which posts and topics are driving positive sentiment.



# Website and Email Hosting

 We offer website creation and hosting, along with a basic email plan on our own servers on Google Cloud.



# Total Addressable Market Remains Largely Underpenetrated



Small to mid-sized businesses have been the slowest cohort to adopt digital marketing techniques.

### **Ample Opportunity to Capture Additional Market Share**

Generational tendencies, a lack of technological education and insufficient capital resources have contributed to material gaps in the utilization of digital advertisement by SMBs



29.6M Small to Mid-Sized Businesses in the US



of SMB owners over 45 years old

Approximately half of the small businesses still don't have an operational website

### The Majority of Local Business Pages on Major Online **Publishers Remain Unclaimed**









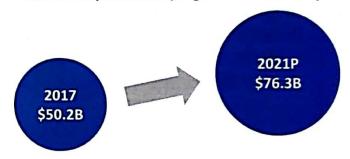




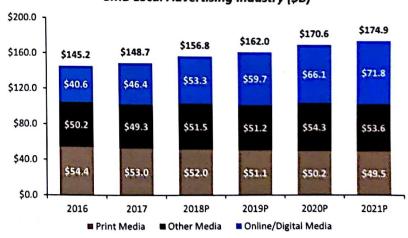
### **Digital Projected to Largely Outpace Traditional**

Increasing adoption will drive increasing growth rates across online & interactive channels vs. traditional & print media

### SMB Online / Interactive / Digital Local Ad Industry Size



### SMB Local Advertising Industry (\$B)



# SMB Ad Spend Increasingly Becoming Digitally Focused

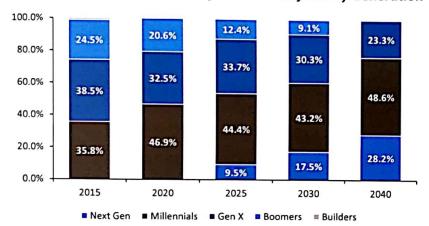


A well-branded and reputable digital footprint has become critical to maintain foot traffic and increase consumer awareness for SMBs.

Younger Generations are Becoming the Dominant Consumers...

...which is Driving Increased Investment Across Digital Ad Channels

### Projected Composition of the US Workforce by Generation



Changes in the Demographics are Driving the Importance of an Online Presence for Businesses

*56%* 

of consumers select a business if it has positive ratings/reviews

4 out of 5

consumers use the internet to search for products and services online

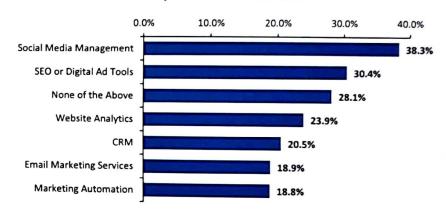
*39%* 

more clicks from being rated 5-stars vs. 1-star on Google Local

**72**%

of consumers trust a local business more after viewing positive online reviews

### Advertising Tactics / Strategies that SMBs Plan to Spend More on in 2018



### US SMB Projected 2020 Digital Advertising Spend by Segment





# Potential Headwinds for SMB Advertising



- Incumbent business owners have been slow to shift to digital focused advertising campaigns
  - # of SMBs without a website
- This trend will continue to subside for multiple reasons:
  - Prominence and success of digital advertisements will drive increased adoption rates Slow Adoption by Incumbert Business
  - Over time, digital natives will account for a larger portion of total SMB ownership

An increasing number of firms will continue to further crowd the marketplace - the winners will include those focused on technology differentiation and deliverable ROI

> The behemoths of the technology world are beginning to travel downstream and offer ad services to SMBs

 Snapchat, Facebook and Google offer various advertising services on a national scale with significant capital and resources at their disposal

- Consumers are increasingly turning to large online marketplaces for their shopping needs
- Thus, negatively impacting brickmortar focused businesses, many of which are local business with limited locations
- Decline in sales could lead to budgetary constraints or closures, ultimately shrinking the TAM for SMB advertising providers

SMB Advertising Services Considerations

Publisher Partnerships **SMBs are Highly Sensitive to Economic Downturns** 

- SMB advertisers rely on partnerships with major publication platforms to promote clients
- Loss of key partnerships can impact search effectiveness, giving material supplier power to mainstream and key regional publishers

Many businesses view marketing as a luxury expense

Decline of Retail
Decline of Retail
Naterial
Nay Create Material
Nay Ripple Effects

Under budgetary constraints marketing / advertising are often the first expenses to be cut

# Case Study: Local Businesses Continue to Utilize Yelp



Examining Yelp's key performance indicators over the recent years provides tangible insight into SMB advertising industry trends, including bolstered digital spend, a changing consumer demographic and the shift to mobile.

### Highlights in Yelp's Key Performance Indicators

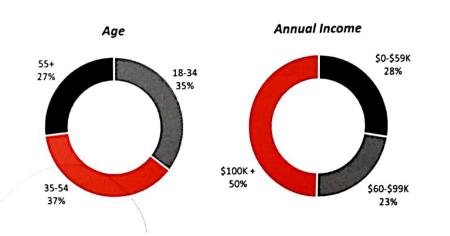
- In 2010, brand advertising represented 25% of total revenue. By 2017 brand advertising and local advertising accounted for 0% and 91%, respectively, of total revenue.
- As of financial year end 2017, Yelp reached over 150 million online reviews
- 79% of all Yelp searches are now done on mobile devices
- 65% of Yelp reviews are now done on mobile devices

### Local Ad Net Revenue and # of Claimed Local Business Locations \$900 4,000 3,500 Bnsinesses 3,000 Bnsinesses \$750 \$600 \$450 \$300 2,500 2,000 1,500 1,000 \$150 500 2011 2012 2013 2014 2015 2016 2017 ——Claimed Local Business Locations

### **Increasing Mobile Usage**

App Unique Devices (in millions)

### Yelp US User Demographics



## 35 2010 - 2017 CAGR: 28.4% 30 25 20 15 15 10 5 2017

2015

2013

2014

2016