

AAA Credit Today Credit RESTORATION SERVICES CONTRACT

We would like to thank you for becoming a client with AAA Credit Today powered by Lyfe.

As a new client, you will need to provide us access to a 3 – bureau credit monitoring service which provides an updated report every 30 days. There are many companies to choose from but we recommend the following: https://www.identityiq.com/get-all-your-reports-now.aspx?offercode=431135J5

Info about Credit Scores: **FICO** is the scoring system that is used to determine credit scores. FICO are the scores that you get with most monitoring services. A credit report with blemish-free payment history, a mixture of revolving account(s), installment account(s), mortgage(s), and no derogatory information produces a good score.

A credit report with collections, charge-offs late payments, liens, judgments, bankruptcies or a mixture of any derogatory accounts with positive accounts can produce low credit scores. IMPORTANT: A great credit report with no negative accounts and a high debt to income ratio can produce a low credit score.

General Terms and Conditions:

Client Responsibilities, Things to Know, and Do's & Don'ts

Do's & Don'ts:

- (a) **<u>DO</u>** continue to make all payments on your existing accounts on or before the scheduled due dates.
- (b) **<u>DO</u>** notify us when there is a change of address, employment, or if you acquire new contact information (i.e. telephone numbers, email addresses, etc.) within 3 business days of any such change.
- (c) **DON'T** apply for credit or allow anyone else to apply for credit on your behalf for any reason. If an application for credit becomes absolutely necessary you agree to notify us in advance via email.
- (d) **DON'T** promise to pay or make arrangements to pay any amounts on existing collections accounts in an effort to settle the account without first advising us of your intention to do so.

Understanding the Timelines:

Within the first 10 days, the file will be processed and submitted to all 3 bureaus.

By day 11-15, the bureaus will upload the file and begin to process any discrepancies on the credit report.

Within 30-45 days, one will usually begin to see inaccurate, misleading, unverifiable, and fraudulent information deleted from the credit file.

If a negative item is not deleted, all relevant information will be resubmitted to the bureaus for further processing.

Client will be notified if additional information is needed in order to optimize the process of improving their credit.

The process of challenging negative, outdated, inaccurate, erroneous, unverifiable, and misleading information can take approximately 90-120 business days. BY LAW the credit bureaus are given 30 business days to investigate any dispute on an individual's credit report. In most cases, the bureaus will take the maximum time allowed to investigate.

Contact with Creditors during the Restoration Process:

OPEN and READ Your Mail!

DO NOT ignore any mail you may receive from a creditor or debt collector. If you do not respond to a collection letter, it could result in a lawsuit or a new collection being added to your credit report within 30-45 days. In the event you answer a call from a debt collector or creditor, request that all information be sent to the address on record.

If you have not recently talked to the credit bureaus, collection agencies or creditors you now owe, **DO NOT** contact them during this time. Even if you plan to pay the amount owed in full or make an offer for settlement, now IS NOT the time to speak with them about your intentions. In the event you have plans to pay in full or offer a settlement, it is highly recommended that you hire a negotiator to present the terms of settlement. ALL negotiations should be submitted in writing, signed and on the company's letterhead.

Rules to Follow When a Debt Collector Calls:

<u>DO NOT</u> admit to anything you're not confident is true, and in some cases **<u>DO</u> <u>NOT</u>** admit to anything you believe is true. If you receive calls from companies claiming you owe them money, allow the call to go to voicemail and let them leave a message with their contact information. In the event a creditor calls you and you do answer, demand that they send all information related to the debt to the address on file.

This Agreement is a legally binding contract between AAA Credit Today, (hereafter referred to as "Servicer") and "The Client"). The parties hereto agree as follows.

- A. This Credit Restoration Services Contract between SERVICER and the undersigned here by referred to as The Client is for the express purpose of purchasing credit reports, credit restoration and consulting services for your credit reports. The services will include but not be limited to, preparation of correspondence to credit bureaus to request removal of errors, misrepresentations, or unverifiable information, which The Client agrees are on the credit report(s). This is not a debt consolidation or bill payment program. Federal law requires that any unverifiable, outdated or erroneous information must be removed. Servicer agrees to act diligently in providing the services, and not violate with federal or state laws.
- B. The Client agrees to keep monitoring service, confirmation, report and file numbers updated/current for the duration of the credit restoration process. If monitoring service, confirmation, report and file numbers or not updated/kept current for the duration of the process, a written request via email and verbal request via telephone will be made. If within 5 business days monitoring service, confirmation report and file numbers are not updated/made current The Client's file will be suspended and placed on hold with no further submissions until monitoring service, is verified current.

IF YOUR MONITORIING IS INACTIVE FOR 90 CONSECUTIVE DAYS, YOUR ACCOUNT WILL BE TERMINATED AND YOU'LL BE REQUIRED TO PAY THE INITAL \$199 FEE TO RE-START THE CREDIT REPAIR PROCESS.

- C. The Client understands that if The Client does not want any erroneous, outdated, unverified, fraudulent, inaccurate and/or misleading accounts with less than 5 (five) 30 (thirty) day late(s) disputed, the Client must submit the request for each account in writing to SERVICER.
- D. The Client agrees to provide The Client's credit reports from all 3 major Credit Bureaus for the purpose of disputing any Inaccurate or unverifiable information on "The Client's" behalf.

The Client understands that Servicer may not have any updates within the first 30 "business" days for status on the file.

The Client agrees to defend, indemnify and hold harmless Servicer, its affiliates and licensors and their respective officers, directors, employees, contractors, agents, licensors and suppliers from and against any claims, liabilities, damages, judgments, awards, losses, costs, expenses or fees (including reasonable attorneys' fees) resulting from or relating to (i) Servicer's services under this Agreement, (ii) Client's violation of this Agreement, (iii) Client's fraudulent or malicious use of Servicer's services, (iv) Client's misrepresentations, false claims regarding identity theft to the Servicer or any third party, (v) Client's violation of applicable laws, rules or regulations, (vi) Servicer's use or interpretation of any information provided by Client; or (vii) Servicer's disclosure of Client's relationship with the Servicer.

E. The Client understands that Servicer will act solely as The Client's agent for the purpose described herein.

The Client agrees that any such third party. Including any Record Holder from which Client Information is obtained, shall be entitled to rely on the foregoing authorization, agency and power of attorney granted by Client

- F. The Client's personal information is kept confidential. Servicer does not sell personal information: It is used only for credit restoration purposes and is destroyed upon completion.
- G. The Client understands that servicer does not have the ability to permanently close an account by removal of credit history, nor does the servicer have the ability to remove an open account in its entirety.

H. Our NO RISK Pay after Deletion Credit Repair Program Pricing

Initial Audit/File Review Fee – \$199

Results Fees – These fees are due upon receipt of invoice; files are reviewed for results every 35-40 days.

Inquiries – \$10 per item per bureau

Technical Data – \$15 per item per credit bureau – Name variation and/or address deletions

Standard Deletions – \$40 per item per bureau – Collections| Charge-offs | Repos | Medical Bills | Late Pays | Foreclosures | Any Negative item Not in the Public Records Section of Credit Report

Public Records (Bankruptcies | Tax Liens I Judgments) – \$250 per item per bureau

Our program is an 8 month program. At the end of each cycle we will verify all deleted/repaired items, and send you an invoice for the applicable charges. The maximum you will be charged in any month is \$150. In the event there is a remaining balance, it will carry forward to the next month. At the end of the 8 months, if there is a balance, you will be charged at a rate of \$150 per month until the balance is paid in full.

Additional Fees:

These are other costs you will incur during our program even though these fees DO NOT COME TO US.

Credit Monitoring Fees – The credit monitoring services we recommend will cost you \$21.99 per month.

- I. CLIENT AGREES TO REMIT PAYMENT FOR ANY DUE INVOICES IFOR RENDERED SERVICES, N A TIMELY MANNER. A 10% LATE FEE WILL BE ADDED TO THE ENTIRE DUE INVOICE AFTER 30 DAYS. AN ADDITIONAL 10% LATE FEE WILL BE ADDED AFTER 60 DAYS OF NON PAYMENT. AFTER 90 DAYS, WE RESERVE THE RIGHT TO CLOSE YOUR ACCOUNT, AND REPORT YOUR DELINQUENT PAYMENT HISTORY TO THE 3 CREDIT BUREAU RPORTING AGENCIES.
- J. Client will have access to an encrypted, private customer portal. This portal will serve as the primary source for any updates/communication from Servicer to Client and vice versa. We also will communicate via email, text, and phone from time to time. In the event you need to speak with a customer service agent, call 1.888.391.0371. Hours of Operation: Monday Friday 8am 6p est.
- K. We do not guarantee or promise any outcome or results. Each client's results and corresponding increases in credit scores are different and we cannot provide estimates or guarantees due to the uniqueness of their credit profile and history.

L. Cancellation Procedures:

You may cancel this contract without penalty or obligation at any time before midnight of the 3rd business day after the date on which you signed the contract.

M. The Client acknowledges reading and understanding this Agreement and by signing below consents and agrees to be legally bound by it.

N. Servicer's con www.aaacredittoo		I service@aaacredittoday.o	<u>com</u> I
Date			
Client Name	Client Signature	Last 4 of SSN	